ANGEL INITIATIVE WEEKDAY FLOW CHART

**ARRIVAL 0700-1800 MON - FRI**
- PARTICIPANT IN LOBBY
- PST OR RECORDS CONTACTS CALL PEER CASE MANAGER
- CREATE WITH NAME AND DOB FOR PARTICIPANT
- DISPATCH – SENDS FD/PD DEPENDING ON WEEK RECORDS – RUNS CRIMINAL HISTORY

**ARRIVAL BEFORE 0700 OR AFTER 1800 MON-FRI**
- PARTICIPANT IN LOBBY /VESTIBULE
- DISPATCH IS CALLED BY RECORDS OR BY PARTICIPANT IN VESTIBULE – CAD CALL CREATED WITH NAME AND DOB FOR PARTICIPANT
- DISPATCH – SENDS FD/PD DEPENDING ON WEEK DISPATCH/RECORDS – RUNS CRIMINAL HISTORY

**FD/PD ARRIVES**
- REFERRAL FORM COMPLETED
- MEDICAL ISSUE? IMMEDIATE – SEND TO ER DETOX – CALL CASE MANAGER

**FD/PD CLEAR CALL WITH ASSIST**
- COMPLETED REFERRAL FORM W/ CRIMINAL HISTORY – LEAVE IN “LEAD/ANGEL” BASKET
- MEDICAL ISSUE? IMMEDIATE – SEND TO ER DETOX – CALL CASE MANAGER

**FD/PD CLEAR CALL WITH ASSIST**
- COMPLETED REFERRAL FORM W/ CRIMINAL HISTORY – LEAVE IN “LEAD/ANGEL” BASKET
- MEDICAL ISSUE? IMMEDIATE – SEND TO ER DETOX – CALL CASE MANAGER

**MESSAGE FOR PEER CASE MANAGER**
(303) 651-8780 PROVIDE PARTICIPANT NAME AND DISPOSITION (ER/DETOX/PAPERWORK)

**DISPATCH**
- CREATE WITH NAME AND DOB FOR PARTICIPANT